

QUESTIONNAIRE

Introduction:

The purpose of this questionnaire is to determine the level of satisfaction with the quality of preoperative and intraoperative nursing care in patients undergoing breast surgery in the operating room – National Institute of Neoplastic Diseases, 2020. Your collaboration is appreciated in advance, answering questions sincerely and honestly. Thank you very much. Next, you are presented with 37 questions. Mention "Yes" or "No" according to the questions presented below. The questionnaire is anonymous.

I. GENERAL DATA:

1. Age
 - a. 18 years - 35 years
 - b. 36 years – 59 years
 - c. 60 years – more
2. Sex:
 - a. Feminine
 - b. Male
3. Education:
 - a. complete primary
 - b. incomplete primary
 - c. Completed secondary
 - d. Incomplete high school
 - e. full top
 - f. incomplete top
4. Have you ever been in the operating room for surgery before?
 - a. Yes
 - b. No
5. Healthcare specialty

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6. How many days are you hospitalized?
 - a. 01 day
 - b. 02 to 03 days
 - c. 04 days or more

II. CONTENT PROPERLY SAID

You mention “Yes” or “No” according to the questions you consider:

Item	Question	Yes	No
Explains			
7	Did the nurse identify you before the care?		
8	Did the nurse explain to you about the procedures that were going to be performed (peripheral line cannulation, hemogluco test taking)?		
9	Did the nurse tell you what medications she was going to give you?		
10	Did the nurse explain to you about the possible effects of the medicines they administered to you?		
11	Did the nurse explain to you how to collaborate in the operating room with the surgical team (nurses, anesthesiologist, surgeons)?		
12	Did the nurse suggest you discuss any concerns with the surgeon before surgery?		
13	Did you feel honesty in the nurse answering your questions?		
Accessibility			
14	Did the nurse respond to your call when you felt discomfort, pain, dizziness or nausea?		
15	Did the nurse give you medication before entering the operating room?		
16	Do you consider that the care provided by the nurse was timely?		
17	Did the nurse tell you that if you need her you can call her at any time?		
Anticipates			
18	Was the nurse attentive to the possible adverse effects of the procedures performed on you?		
19	Did the nurse ask you about how you felt before entering the operating room?		
20	Did the nurse guide you about the procedures that were going to be performed in the operating room, before anesthesia (stretching your arms to support you, avoiding moving on the surgical bed to prevent falls, among others)?		
21	Did the nurse ask you for your data, signed informed consent for surgery, allergies, pre-existing illnesses, food intake and the area that was going to be operated on before entering the operating room?		
22	Did the nurse ask you about your data, signed informed consent for surgery, allergies, pre-existing illnesses, food intake and the area that was going to be operated on before surgery?		
Comforts			
23	Did the nurse provide comfort and convenience during your stay prior to surgery?		
24	Did the nurse give you encouragement, indicating that everything will be fine with your surgery?		
25	Was the nurse nice to you?		

26	Was the communication between you and the nurse clear and easy to understand?		
27	Did the nurse listen to you and pay attention to what you needed?		
Relationship - trust			
28	Did the nurse give you the confidence to express your feelings and concerns before surgery?		
29	Was the nurse who attended you attentive and friendly?		
30	Did the nurse who attended you call you and refer to you by name?		
31	Do you think it was easy to talk and ask the nurses questions?		
32	Did you feel trust in the nurses who treated you?		
33	Did the nurses have time to talk with you?		
Monitoring			
34	Do you consider that the nurse who treated you has the necessary material for your care?		
35	Were the nurses attentive to your health needs, concerns and doubts about the surgical intervention?		
36	Do you think the doctors and nurses worked together as a team?		
37	Did the nurses used to walk away and forget what the patients asked of them?		